



Notice of temporary road closure on Flats Lane, Hints

March 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high speed railway in your area.

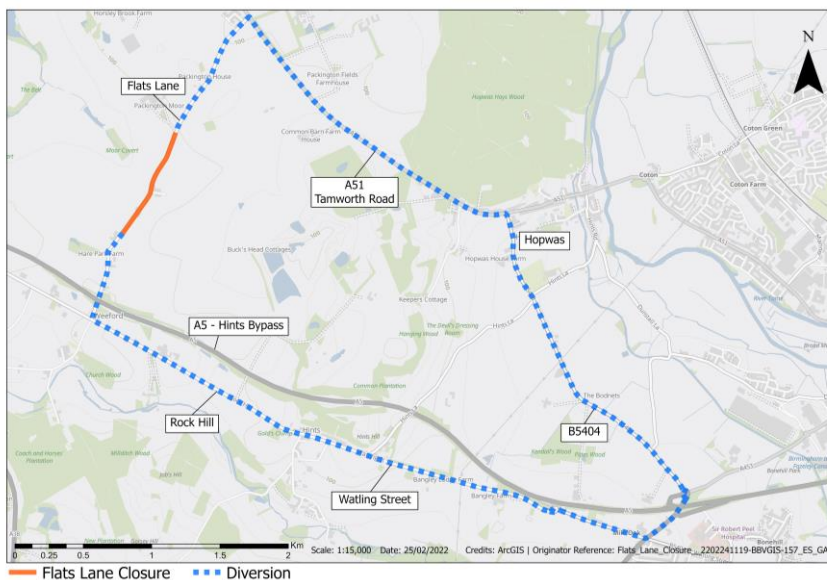
The work we are doing

As part of our continued preparatory works, we will be closing a section of Flats Lane in Hints for two days in March, to carry out intrusive ground investigation works. Our works will involve surveys and trial holes which will allow us to accurately detect and identify existing services and utilities. We will use this information to inform future designs and construction activity.

When will the work take place

We will close a section of Flats Lane from Monday 28 March for approximately two days. Our working hours will be between 9am and 4.30pm, however our workforce may be on site up to one hour before and after that time to secure our equipment.

Where will we be working



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Approximately two days from Monday 28 March

Our working hours will be between 9am and 4.30pm however our workforce may be on site up to one hour before and after that time to secure our equipment.

What to expect

Noise from the machinery used to complete works.

Clearly signed diversion route.

Maintenance of access to properties.

What we will do

Have diversions and clear signage in place for road users.

Keep all sites safe and secure.

Keep you informed of any changes via:

<https://www.hs2.org.uk/staffordshire/>

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-OTH-7-28/03/2022

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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