



# Notice of closure of Rookery Lane, Hints

September 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI is working in partnership with HS2 Ltd to build the new high speed railway in your area.

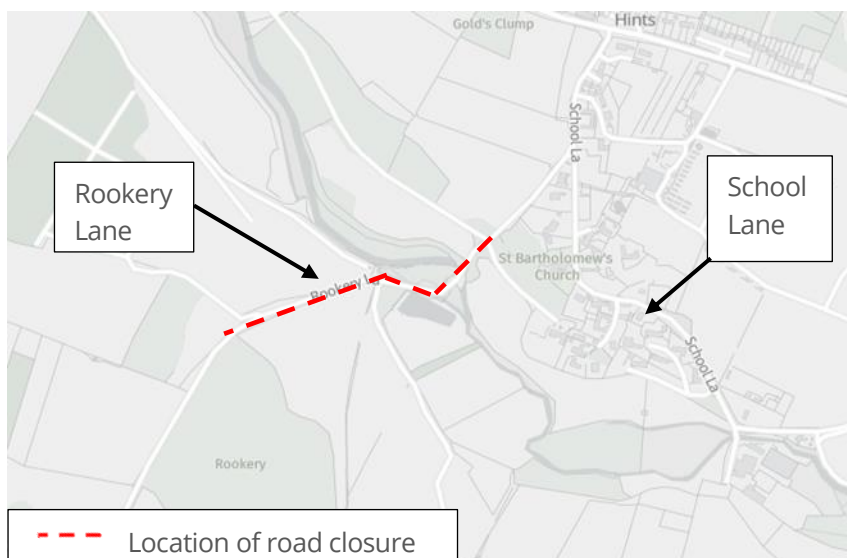
## The work we will be doing

We are progressing the construction of a haul road within our working area in Hints, that will include a safe crossing point on Rookery Lane, for our vehicles and machinery. To prepare for the construction of this safe crossing point we will complete vegetation clearance of the grass verges along Rookery Lane. To enable us to complete these works safely we will require a temporary closure of a section of Rookery Lane.

## How we will affect you

We will complete these works from 19 September to 30 September 2022 and will install a temporary closure along a section of Rookery Lane, Hints, between 9.30am to 3.30pm each day (Mon-Fri).

Pedestrian and equestrian access will be managed to ensure the safety of the public and our workforce.



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**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

These works will take place between 19 September to 30 September 2022.

Our working hours will be 9.30am to 3.30pm (Mon-Fri).

Our workforce may be on site one hour before and after to set up and take down our work equipment.

## What to expect

Clear signage on local roads while we complete these works.

Some low-level noise will be generated from the work we are completing.

## What we will do

Inform you in advance of any changes to the date(s) shown.

Ask you to register for updates with: [www.hs2.org.uk/staffordshire](http://www.hs2.org.uk/staffordshire)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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**Reference number: HS2-MW-BBV-Ph1-Ar-No-N1-Prog-Works-1-23/08/2022**

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